



In re Application of:

Serial No.:

Filed:

Entitled:

Group Art Unit:

Examiner Name:

HAVERSTOCK & OWENS LLP
162 North Wolfe Road
Sunnyvale, California 94086
(408) 530-9700
Customer No.: 28960

Klaus Hofrichter et al.

09/705,478

November 2, 2000

REMOTE MANUAL, MAINTENANCE, AND DIAGNOSTIC SERVICES FOR
NETWORKED ELECTRONIC DEVICES

2143

Mauro, Jr., Thomas J

MAIL STOP RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION (RCE)
TRANSMITTAL**

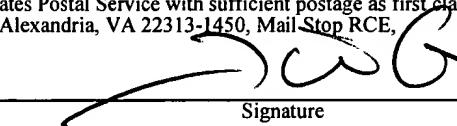
Sir:

This is a Request for a Continued Examination (RCE) under 37 CFR § 1.114 of the above-identified application.

CERTIFICATION UNDER 37 CFR § 1.08

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to : Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, Mail Stop RCE,
November 19, 2004.

Francis Guerra
(Name of Person Mailing Paper)


Signature

1. Submission required under C.F.R. § 1.114

a. Previously submitted

i. Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on _____
(Any unentered amendment(s) referred to above will be entered)

ii. Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____

iii. Other _____

b. Enclosed

i. Amendment/Reply

ii. Affidavit(s)/Declaration(s)

iii. Information Disclosure Statement (IDS)

iv. Other Copy of final office action from U.S. Patent Application No. 09/702,472

2. Miscellaneous

a. Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months.
(Period of suspension shall not exceed 3 months; Fee under 37 C.F.R. § 1.17(i) required)

b. Other _____

3. c. Applicant is entitled to small entity status

4. **Fees** The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

a. The Director is hereby authorized to charge the following fees, or credit any overpayments to Deposit Account No.: 08-1275

i. RCE fee required under 37 C.F.R. § 1.17(e)

ii. Extension of time fee (37 C.F.R. § 1.136 and 1.17)

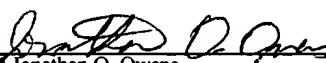
iii. Other _____

b. Check in the amount of \$790.00 enclosed

c. Payment by credit card (form PTO-2038 enclosed)

5. Return Receipt Postcard

Dated: November 19, 2004

By: 
Name: Jonathan O. Owens
Registration No.: 37,902

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